

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.119/2024-25/Kurnool Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Akbar Baig, D.No.28/1400-A,
Nunepalli, Nandyal District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Nandyal
2. Dy. Executive Engineer/O/Nandyal
3. Executive Engineer/O/Nandyal

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the complainant and respondents, and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that he is running a Rice Mill having service connection SC.No. 8431205008377, that without giving information to him on 10.04.2024 the respondents fixed a new



electric meter, that in month of May he has received CC bill for Rs.13,000/- and in the month of June he received CC bill for Rs.67,140/- and he reported the same to the AE who in turn inspected his meter and told him that 5 KVAR capacitor is in on condition and asked him to off the same and the capacitor was also disconnected on 11.07.2024 and that the respondents issued CC bills for excess charges and asked to revise the bill.

02. The said complaint was registered as C.G.No.119/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per the report of the field assistant Engineer dt: 08.07.2024 the error in the meter is within the limits and since the connected 5 KVAR Capacitor is in on condition with no load, KVAh reading was raised and there was no fault in the meter and the reading is correct.
03. Heard the complainant and respondents through video conferencing. The record shows that the meter was changed on 10.04.2024 and from that time till July'2024 there was no discrepancy in the readings recorded by the electric meter and there was no complaint from the complainant. Only in the month of July'2024 the alleged excess bill for Rs.67,140/- was issued. According to the respondents on



receiving the complaint from the complainant about alleged excess reading, the Assistant Engineer/HT Meters concerned inspected the electric meter and found that the error in the meter is within the limits and the reason for excess reading of consumption is due to connected 5 KVAR Capacitor in on condition with no load condition to the meter and that is why the KVAh reading was raised which is a satisfactory reason for recording of the alleged consumption. On considering the entire material, we have no hesitation to hold that since the 5 KVAR capacitor fixed near the meter was in on condition at the relevant point of time with no load condition, as rightly stated by the respondents, the KVAh reading was raised and it was the reason for the excess reading and hence the fault is with the complainant and not with the respondents. Hence, we have no hesitation to hold that the complaint is devoid of merits and is dismissed. There is no order as to costs.

- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

Copy 03/10/2024

CHAIRPERSON

[Signature]
Member (Finance)
03/10/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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